

From: Ethical Approach UK

To: Home Office Direct Communications Unit

Date: 4 December 2025 at 08:46

Dear Mr/Ms Gomes

Your Ref: TRO/1428430/25

Thank you for your letter of 3 December 2025.

We must clarify immediately that the Home Office was not an addressee of the constitutional correspondence issued on 18 November 2025. That correspondence was addressed jointly and exclusively to:

1. The Lady Chief Justice
2. The Secretary of State for Justice
3. The Attorney General
4. The Chair of PACAC
5. The Commissioner of the Metropolitan Police Service

None of these office-holders has replied, yet the Home Office, which was not addressed, not copied in and not involved, has responded instead.

This is, on the face of it, an unusual position.

In light of that, we would be grateful if you could clarify:

(1) Why the Home Office has responded to correspondence it did not receive and in which it was not addressed; and

(2) On what basis your department concluded that it should reply in place of the five constitutional addressees.

Additionally, your reply suggests we pursue routes such as the IOPC and Citizens Advice.

Given the nature of the matters raised, which include national command interference, unlawful suppression of criminal investigations, CPIA breaches and issues of constitutional significance, it is difficult to see how such bodies could possibly have jurisdiction.

For clarity, the suggestion of contacting the IOPC is incompatible for several reasons.

These routes have already been taken, repeatedly and all are documented publicly.

Every avenue has been exhausted. Initial engagement took place, but the matters raised were ultimately ignored, despite their seriousness, scale and evidential foundation.

Furthermore, the Citizens Advice Bureau is a charity which deals with low-level legal and social issues such as debt management, tenancy problems, consumer rights, family matters and employment concerns. They do not, and cannot, deal with:

state-level constitutional questions;

issues of national public interest involving the conduct of police forces and regulators;

failures by law-enforcement bodies to meet statutory duties;

or matters arising from judicial processes being compromised by unlawful suppression of evidence or breaches of disclosure obligations.

None of the issues raised in our constitutional correspondence of 18 November 2025 fall within the remit of Citizens Advice, and it is therefore unclear on what basis your department considered this an appropriate route.

Indeed, as a point of clarification:

Could the Home Office please explain why it considers that state-level constitutional issues fall within the remit of the Citizens Advice charity?

This appears incongruous and it would be helpful to understand the reasoning behind your guidance in this respect.

We look forward to receiving your urgent explanation.

Yours sincerely

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and

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Retired Police Constable

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DECS Reference: TRO/1428430/25

3 December 2025

Dear Mr Clayton,

Thank you for your email of 18 November to the Ministry of Justice regarding your complaint concerning the Metropolitan Police. Your email has been transferred to the Direct Communications Unit at the Home Office for a reply, and I am sorry for the delay in responding to your email.

As my colleague explained in our previous response of 9 October 2025 (our reference: TRO/1392745/25), the Government is responsible for the legislation under which police complaints are handled and it would not be appropriate for Ministers or officials to comment on, or intervene in, a specific case. This reflects the operational independence of the police and the need for the police to be able to carry out their duties, and make decisions, free from political influence.

Therefore, I can only reiterate that police complaints are dealt with under a comprehensive legislative framework which sets out the duties of the police themselves in handling complaints as well as the role and functions of the Independent Office for Police Conduct (IOPC) the body which provides oversight of police complaints and investigates the most serious and sensitive matters involving the police.

If someone is not happy with the IOPC's handling of their case or wishes to raise other customer service issues, the IOPC's website provides details of how to complain. You can find the details at the following address:

<https://policeconduct.gov.uk/our-service-complaints-and-compliments>.

Citizens Advice provides free advice and it is open to you to contact them about your situation. You can call their advice line on 0800 144 8848. If you would like to talk to an adviser in person, your nearest Citizens Advice can be found by accessing their website at: www.citizensadvice.org.uk.

Citizens Advice also provide an online chat service where you can talk to one of their trained advisers at: <https://www.citizensadvice.org.uk/about-us/contact-us/contact-us/web-chat-service>.

Alternatively, if you would like to talk to an adviser in person, you can call their advice line on 0800 144 8848. Your nearest Citizens Advice can be found by accessing their website at: www.citizensadvice.org.uk.

Yours sincerely,

A Gomes

Direct Communications Unit